

iPassConnect™ 3.1 for Microsoft® Windows™

Release Notes

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I. System Requirements

The requirements for running iPassConnect 3.1 for Microsoft Windows are as follows:

Hardware Requirements

- An IBM-compatible PC with:
 - 133 Mhz or faster processor
 - 64 MB or more RAM, 128 MB or more recommended
 - At least 12 MB free disk space, 50 MB or more recommended
 - TCP/IP Protocol
 - 16-bit color mode or higher
- At least one connectivity device installed, depending on your intended connection type:
 - A modem for a dial-up connection
 - An Ethernet adapter for a wired broadband connection
 - An 802.11b wireless adapter for a wireless broadband connection
 - A ISDN terminal adapter for an ISDN connection
 - A PHS phone for PHS connections

Operating System Requirements

iPassConnect 3.1 is compatible with the following Microsoft Windows operating systems:

- Windows 98 Second Edition
- Windows ME

- Windows NT Service Pack 6
 - Windows 2000
 - Windows XP
- Internet Explorer 5.01 or later is also required

II. New Features/Enhancements

The most significant new features and enhancements in this version of iPassConnect 3.1 for Windows include:

- Security enhancements include iSEEL, which provides end-to-end protection across the iPass network. Because of the security enhancements, the following limits have been implemented:
 - Password length is now limited to 15 characters or less.
 - A total of 39 characters is available for the total length of user ID, password, domain, and department/project code. As such, use of department/project codes is strongly discouraged.
- As with iPassConnect 2.x, the Windows locale setting determines the language in which iPassConnect will be installed.
- For simpler display, search norgies will be collapsed and show connection types and the number of access points for each type. You can then check each connection type for more detailed results.

III. Known Issues

The following issues are known for iPassConnect 3.1 for Windows.

- Migrating from any previous version of iPassConnect to iPassConnect 3.1 has two steps: a complete uninstall of the previous version, and then a new install of version 3.1. The uninstall and re-install is done automatically during the upgrade process.
- Because of increased security, passwords are now associated with particular login domains. When logging in to a Windows domain, you should never change the login domain (found in the Windows login dialog box).
- When upgrading from iPassConnect 2.24 to 3.x, you may encounter a known Installshield error: `Setup failed to launch installation in Engine. The RPC server is unavailable.` If this happens, click **OK** and start the installer manually.
- On Windows XP, sometimes after uninstalling iPassConnect, the iPassConnect folders may still remain. You can delete these folders manually.
- If department/project code is configured as editable and to show multiple codes:
 - If the field is pre-filled, only 15 characters or less can be typed into the **Department/Project Code** field.
 - If the field is not pre-filled, up to 16 characters can be typed into the field. (Windows 2000 will allow 20 characters.)

- The menu item **Software Update** does not function alone. To receive a software update, you will need to use this in conjunction with the **Phonebook Update**.

To perform a phonebook and software update:

1. Right-click on the System Tray icon
 2. Select **Update iPassConnect→Phonebook**. The Phonebook update will run.
 3. Select **Update iPassConnect→Software**. Your software will be updated.
- When connected to an Existing Internet Connection (also known as Home Broadband), **Disconnect** will not appear on the right-click System Tray menu.
 - If iPassConnect is configured to launch both anti-virus and personal firewall software, it will launch the two applications, but have a problem initializing the Internet connection the first time. Two connection attempts must be made.

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